



INFORMATIONAL MEMO

TITLE:	HEALTH FIRST COLORADO MOBILE APP LAUNCHES AUGUST 30 (FORMERLY PEAKHEALTH)
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	AUGUST 30, 2020
DIVISION AND OFFICE:	MEDICAID OPERATIONS OFFICE
PROGRAM AREA:	MEMBER EXPERIENCE
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HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

This memo informs county and eligibility site workers that there is a new member-facing mobile application called Health First Colorado, which replaces the *PEAKHealth* app.

Information:

On Aug. 30, 2020, the new Health First Colorado mobile app will be available in the Apple App Store and Google Play Store. Members can download the app directly from the app stores, or by updating their *PEAKHealth* app. This member-facing app replaces *PEAKHealth*.

Members can sign into the Health First Colorado app using their PEAK account. Members can use the app to:

- See if their coverage is active
- Learn about benefits
- Update their information
- Find providers

- View their member ID card
- Call the Nurse Advice Line, Colorado Crisis Line and Quitline
- Pay premiums and enrollment fees (for Buy-In and CHP+ members)

The app has a sleek and modern look and is more user friendly than its predecessor, *PEAKHealth*. Future updates to the app will include functionalities such as to-do lists and changing your primary care provider.

Attachment(s):

None

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